



Black Mouse
www.blackmouse.com

Make an impression

Black Mouse Ltd, 87 Furlong Street, Arnold, Nottingham United Kingdom NG5 7AJ

Telephone 0115 9559137

info@blackmouse.co.uk

What we do...

Wedding Stationery
Greetings Cards
Boxed gift cards
Corporate invitations
Corporate Christmas cards
Special Commissions
Personal Christmas Cards
Party Invitations

Online shop for:
DJV Wedding Stationery
Gifts
Blank cards and craft tips



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Wedding Stationery

It's your wedding, so you choose the best way to design your stationery. No need to compromise with mass-produced invitations that are not quite what you want.

Let me create something special for you. For your convenience, flexibility and choice - 3 options are available to you as shown below Gold, Silver or Bronze.

Invitations, evening invitations, order of service cards, hymn sheets, place cards, table plans, special boxed thank you cards for attendants & parents, wedding gift thank you cards, response cards, save the date cards and menus can all be created to co-ordinate with your design.

We can also adapt our wedding designs to make engagement announcements and party invitations.

Samples are included in Gold or Silver design services, for Bronze they are £5 each (up to £15 refunded if you order)

You just choose the service that suits your needs best.

[Click here](#) for more details



Gold Service

Gold - Full personal design and print service at your disposal.

Includes all design concept work, plus any service or materials sourcing that may be required.

Also includes up to 5 design samples created just for you using whatever techniques, styles and colours are most appropriate to you.

Priority scheduling.

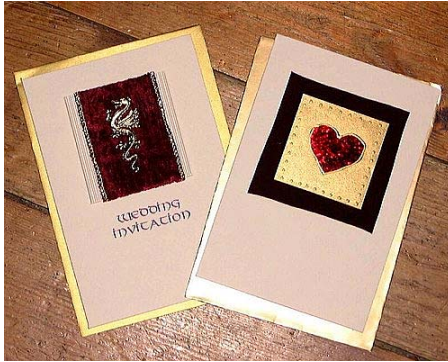
No obligation to proceed to order.

£50 initial design fee.(including samples)

Please allow 4 weeks minimum for design (longer if you can) and 4 weeks for production

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[Click here](#) for more details.



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Silver Service

Silver - Flexible design and print service at your disposal.

Includes up to 3 design samples created just for you using whatever techniques, styles and colours are most appropriate to you. Minimum 8 weeks required from date of order (to allow for proofing)

No obligation to proceed to order.

£25 initial design fee (fully redeemable against a subsequent order)

[Click here](#) for more details.

Typical techniques include the following:

- Metal embossing
- faux enamel
- crystal painting
- stained glass painting
- silk painting
- watercolour effects
- collage
- print (digital or litho including thermographic)
- photograph
- fabric (perhaps from the bridesmaids dresses?)
- pressed flowers
- wire work
- silk flower
- beads



Please allow
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Bronze Range

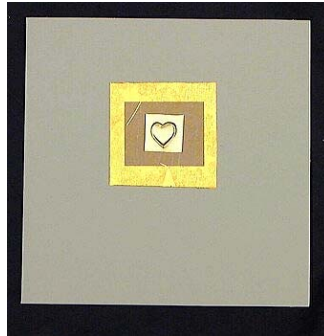
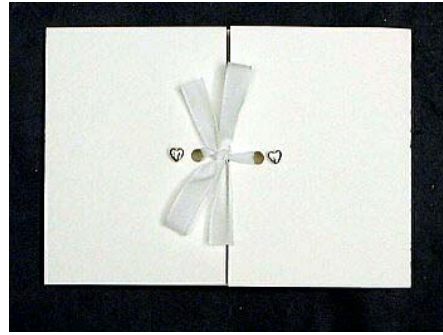
Bronze - 'Off the peg' ordering service.

Convenience - choose from our selection of original hand made ready-to-order designs
Some colour and style options available

No design fee. Quicker turnaround - only 4 weeks required from date of order.

Samples £5 each (Up to 3 samples fully redeemable against a subsequent order) Item costs as priced online.

[Click here](#) for full details of our Bronze range.



Boxed Cards

You know what it's like...

You've got a special day coming up. A shop card just isn't 'special' enough. You want something they'll remember - and keep, or better still, treasure.

No problem! Why not ask me to make a special card designed with them in mind? They'll appreciate the care you've taken and it doesn't cost the earth.

If you would like something special for a special someone or for a special occasion - we can produce a 3D collage card with a selection of items that relate to the recipient and make the card special for them. Perhaps they cook a lot, like gardening, watch a lot of films, collect things or do up classic cars - just give us the clues and we will create a 3D montage for you and create a card that is also a delightful gift they will want to treasure. A confection of tiny elements that are personal to them, or simply a beautiful card. The card is presented in a paper lined card box with a lid featuring a personalised name panel

Prices start at £15 (excluding postage & packing) - about the same price as a small bouquet but this will mean so much more and last so much longer!

[Click here](#) to find our more and to see some designs.



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Greetings Cards

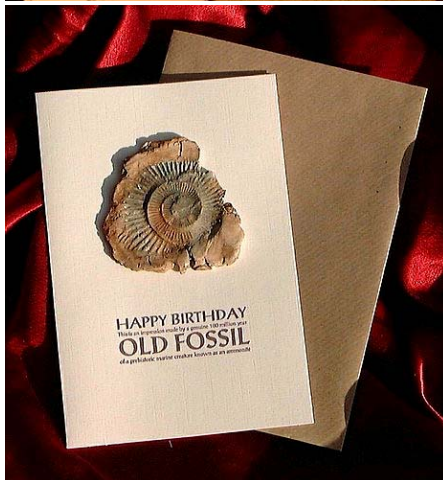
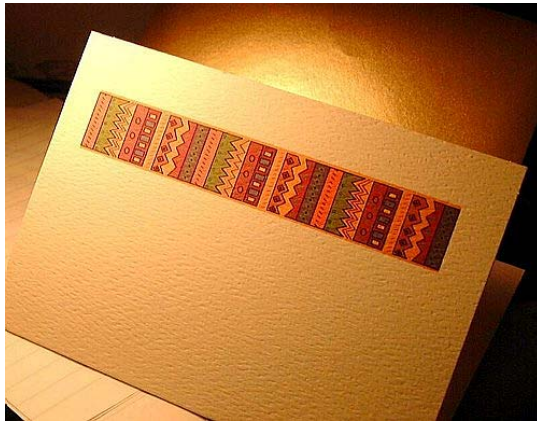
Do you pick up your cards with the loo cleaner in the supermarket or do you carefully select cards from craft fairs?

Make an impression.

Visit our [new online shop](#) and you will then be able to buy those special cards from the comfort of your chair without traipsing round craft fairs or specialist shops.

Show them how important they are.

When someone sends you Black Mouse stationery you know it must be a *very* special day.



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Christmas Cards

Whatever you need...

For individual cards or even a luxury boxed Christmas card for someone special please visit our online shop.

For corporate Christmas cards or if you need larger quantities then we can make them to order for you. [Download our 2002 catalogue](#)

This means you can have a personalised insert and your choice of colour and style options. We can even print your logo and signatures inside if you wish.

For your own Christmas design, just contact us or see our Gold service details.

[Click here](#) for more Christmas Cards



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How to order

Now you can buy ready made Black Mouse stationery, craft materials and greetings cards securely online from our [new online shop](#).

For bespoke orders simply use the online or [postable order form](#) and call 0115 9559137 with your card details or use send your name and address with our [postable card payment form](#) or your cheque payment (in pounds sterling) to Black Mouse Ltd, 87 Furlong Street, Arnold, Nottingham, UK, NG5 7AJ

Easy.

To order wedding stationery or other bespoke stationery - just follow these simple steps:

- 1. To order boxed cards - fill in the online form**
- 2. Choose a service which matches your needs, either Gold, Silver or Bronze**
- 3. When you have chosen a service go to the relevant order form online to go to the next stage.**

Not sure what you need? - you can just call or email us if you wish and we'll advise you. No problem.

We can accept payment by credit or debit card over the phone on 0115 9559137 or use the postable card payment form.

If you prefer, you can pay by cheque, postal order or bank transfer in GBP (Pounds Sterling only)

Online payment facilities are available.



Terms and Conditions

Payments

Online orders are paid for by credit card or debit card online in conjunction with Worldpay for the purpose of allowing secure payments.

Full payment is required prior to despatch.

Bespoke orders can be paid for by various methods, including credit/debit cards, cheques, bank transfers or postal orders. For UK orders under £50, full payment is required with the order; over £

50 a non-returnable deposit of 50% is required with order, the remaining 50% on completion.

All invoices are payable upon receipt.

Full payment is required with order for all overseas orders.

Black Mouse retains legal title of all goods until paid for in full.

Please send any cheques or postal orders made out to Black Mouse Ltd to Black Mouse Ltd, 87 Furlong Street, Arnold, Nottingham, UK, NG5 7AJ

Bank transfer details are available upon request. Call 0115 9559137 to pay by credit or debit card over the telephone.

Delivery

Online shop:

We aim to pack and despatch from the online shop within 2 working days. If we can do it the same day as you order, we will.

Standard delivery will be standard UK first class mail. Delivery is usually within 5 working days. Prices are applied as table below.

Rapid delivery will be sent via 24 hour delivery after packing. Prices are applied as table below.

Overseas delivery is charged at cost and a quote will need to be obtained once the weight and destination of the package is known.

Goods will be despatched once postage is paid in full.

Bespoke orders:

We will send your order as soon as possible after completion. For large orders, parts of an order (eg, Invitations) can be supplied separately from other elements (eg Orders of Service) Payment is due on each element as it is completed.

Standard delivery will be standard UK first class mail. Delivery is usually within 5 working days. Prices are applied as table below.

Rapid delivery will be sent via 24 hour delivery after packing. Prices are determined by pack weight; Under 1kg £5, 1 to 10kg - £15.50.

Overseas delivery For orders below £

10.00 a flat fee of £3.00 is levied. For orders over £10.00 delivery is charged at cost and a quote will need to be obtained once the weight and destination of the package is known.

Goods will be despatched once postage is paid in full. Please advise if you need the package sent by guaranteed and insured delivery.

Service selected	Order value	Postage cost
Std. UK Mainland	£0.00 to £5.00	£0.00
Std. UK Mainland	£5.01 to £15.00	£2.00
Std. UK Mainland	£15.01 to £50.00	£3.50
Std. UK Mainland	£50.01 to £100.00	£6.00
Std. UK Mainland	£100.01 to £200.00	£10.00
Rapid UK Mainland	£0.00 to £10.00	£5.00
Rapid UK Mainland	£10.01 to £25.00	£6.00

Rapid UK Mainland	£25.01 to £100.00	£15.50
Small Order Int.	£0.00 to £10.00	£3.00
Overseas	£10.01 upwards	Contact us for a quote. Goods will then be despatched once postage is paid.

IMPORTANT

We cannot take responsibility for non-delivery, loss or damage to goods once they have left our possession. However, rapid delivery is guaranteed, insured and traceable by the delivery service provider. Please select this option if your order is urgent or valuable (over £20) Overseas deliveries can also be sent via guaranteed, insured and traceable delivery services to most parts of the world. Please ask if you require this.

Product design

As most of our designs are made by hand, not machine, a certain amount of variation is to be expected and this is part of the charm.

No two pieces are ever exactly alike.

Substitutions

We try to be as consistent as possible, but it is sometimes necessary to use alternative materials depending on availability at the time. Black Mouse reserves the right to substitute items of similar or higher value, where appropriate, should the need arise. We always ensure that the design is not compromised in any way.

On bespoke orders, you would be advised of any availability issues and offered alternatives or the option to cancel.

Bespoke orders: Gold & Silver

Your order is not confirmed and work may not commence until the appropriate order form and payment has been received by Black Mouse.

You may therefore cancel for a full refund at any time prior to this date.

Your design deposit payment will be forfeited if you cancel after work has begun. Silver design deposit payments may be fully redeemed against the cost of an order for that design for up to one year from the design order date.

Quotes are fixed for a period of 30 days. A new quote can then be issued if required. Delivery is not included in any prices and is charged separately.

You may add or change your ideas while a design (not production) is in progress - such is the nature of the design process. No costs will be incurred unless the changes are very significant or require new materials or additional work. However, the design work will take longer. If this is the case you will be advised.

Changes while a production order is in progress may incur extra charges and prolong the production time.

Proofs

Free proofs will usually be sent via email or post for the client to check. It is the responsibility of the client to provide accurate information with their order and to ensure the proofs are correct and to advise Black Mouse of any amendments. Errors arising from failure by the client to provide accurate information or failure to check proofs will incur additional charges to correct once material is assembled, printed or fabricated. Errors caused by Black Mouse will be rectified free of charge.

Complaints:

Black Mouse endeavours to offer excellent customer service and we hope you will be delighted by our products and services.

In the event that you do have a complaint, you should contact us in writing in the first instance at Black Mouse Limited, 87 Furlong Street, Arnold, Nottingham, UK, NG5 7AJ or email us at complaints@blackmouse.co.uk with full details of the complaint as soon as possible.

Prices and information valid at time of publication and may be subject to change at any time. Contact us for current details.